



INTERNATIONAL TRUCK AND ENGINE CORPORATION

3033 WAYNE TRACE, P.O. BOX 835, FORT WAYNE, IN 46801-0835

04V-100 ① of ③

TRUCK GROUP

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2004 MAR -4 P 1:56

OFFICE OF THE DIRECTOR  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

February 24, 2004

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Washington D.C. 20590

**Subject: Vehicle Safety Defect Initial Information Report**

Pursuant to Part 573.6 (c) (1), this Vehicle Safety Defect Initial Information Report is submitted to the National Highway Traffic Safety Administration by **International Truck and Engine Corporation**.

**(1) IDENTIFICATION OF VEHICLES [Part 573.6 (c)(2)]**

- Vehicle Models Involved:
  - All 9000 series conventional trucks.
- Vehicle Manufacturing Dates:
  - 4/1/1994 thru 6/16/2004
- Other Identification Necessary to Describe Vehicles:
  - Vehicles that have Pro-Sleeper sleeper berths.

**(2) COMPONENT MANUFACTURER [Part 573.6 (c)(2)(iv)]**

- This report does not relate to a component supplied by a manufacturer other than International Truck and Engine Corporation.

**(3) VEHICLE POPULATION INVOLVED [Part 573.6 (c)(3)]**

- Complete table on next page.

| <i>Model</i>       | <i>US<br/>Quantity</i> | <i>Canada<br/>Quantity</i> | <i>Mexico<br/>Quantity</i> | <i>Brazil<br/>Quantity</i> | <i>Export<br/>Quantity</i> |
|--------------------|------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| 9100 6X4           | 0                      | 1                          | 0                          | 0                          | 0                          |
| 9200 4X2           | 607                    | 23                         | 0                          | 120                        | 0                          |
| 9200 6X4           | 19,255                 | 4,429                      | 1,991                      | 161                        | 144                        |
| 9200 GLR           | 13                     | 11                         | 0                          | 0                          | 0                          |
| 9200I4X2           | 499                    | 6                          | 0                          | 0                          | 0                          |
| 9200I6X4           | 11,041                 | 2,022                      | 1,259                      | 0                          | 235                        |
| 9200IGLR           | 0                      | 1                          | 0                          | 0                          | 0                          |
| 9300 4X2           | 4                      | 0                          | 0                          | 0                          | 0                          |
| 9300 6X4           | 5,468                  | 2,239                      | 0                          | 0                          | 7                          |
| 9300 GLR           | 30                     | 11                         | 0                          | 0                          | 0                          |
| 9400 4X2           | 87                     | 1                          | 0                          | 0                          | 0                          |
| 9400 6X4           | 28,820                 | 2,933                      | 3                          | 5                          | 82                         |
| 9400 GLR           | 50                     | 14                         | 0                          | 0                          | 2                          |
| 9400I6X4           | 10,575                 | 1,525                      | 1,840                      | 0                          | 13                         |
| 9400IGLR           | 5                      | 3                          | 0                          | 0                          | 0                          |
| 9900 6X4           | 1,312                  | 706                        | 0                          | 0                          | 7                          |
| 9900 GLR           | 8                      | 2                          | 0                          | 0                          | 0                          |
| 9900I6X4           | 3,663                  | 2,266                      | 1                          | 0                          | 17                         |
| 9900IGLR           | 7                      | 1                          | 0                          | 0                          | 0                          |
| 9900IX             | 868                    | 139                        | 0                          | 0                          | 7                          |
| <b>Grand Total</b> | <b>82,312</b>          | <b>16,333</b>              | <b>5,094</b>               | <b>286</b>                 | <b>514</b>                 |

(4) **PERCENTAGE OF VEHICLES ESTIMATED TO CONTAIN DEFECT [Part 573.6 (c)(4)]**

- Only 35% of vehicles may exhibit water intrusion into the bunk area; however, 100% will receive the remedy.

(5) **DESCRIPTION OF DEFECT [Part 573.6 (c)(5)]**

- Water intrusion into the sleeper berth's bunk control panel area may pool in the tops of the dome light, TV/VCR, and/or refrigerator power switches. The LED circuit boards in these switches may begin to heat up and possibly produce a flame or fire, without warning, that could cause property damage, personal injury, or death.

(6) **CHRONOLOGY OF PRINCIPAL EVENTS WHICH LED TO DETERMINATION OF A SAFETY DEFECT or TEST RESULTS THAT LED TO DETERMINATION OF NONCOMPLIANCE [Part 573.6 (c)(6)(7)]**

- 7/21/2003 Compliance first considered field issue a potential safety defect.
- 8/2003 Warranty Search conducted to determine history of issue.
- 10/2003 Test conducted that found problem to be repeatable.
- 11/2003 Tests conducted to determine if condensation is a contributor to this defect. Test results indicated that condensation was not a contributor.

- 1/2004 Search conducted to determine suspect population.
- 2/18/2004 International declares a safety recall.

(7) **PROGRAM TO REMEDY DEFECT** [Part 573.6 (c)(8)]

- A water shield will be installed over the back of the entire bunk control panel.

(8) **PLAN FOR REIMBURSEMENT** [Part 573.6 (c)(8)(i)]

- Some of the vehicles in this recall fall outside the warranty period; therefore, our plan for reimbursement of pre-notification remedies, on file and dated 2/6/2003, applies and instructions will be included in the customer notification.

(9) **SCHEDULE FOR RECALL NOTIFICATION** [Part 573.6 (c)(8)(l)]

- Notify International Dealers by: May 21, 2004
- Notify International Customers by: May 28, 2004

(10) **INTERNATIONAL RECALL NUMBER** [Part 573.6 (c)(11)]

- 04503 (NHTSA number not assigned yet)

The undersigned should be contacted for any additional information regarding this recall on (260) 461-1890.

Very truly yours,



R. L. Van Laar

Compliance Manager

**INTERNATIONAL TRUCK AND ENGINE CORPORATION**



INTERNATIONAL TRUCK AND ENGINE CORPORATION

3033 WAYNE TRACE, P.O. BOX 16088, FORT WAYNE, IN 46850-6088

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TRUCK GROUP

March 1, 2004

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Washington, D.C. 20590

**Subject: Revision to the Safety Recall 04503 (04V-100) Initial Information Report**

Pursuant to Part 573.6, the attached is a revision to the Initial Information Report, submitted February 24, 2004. Revisions are highlighted below:

- (1) Identification of Vehicles
  - a. There was a typographical error in the original defect notice; the build date range has been updated to 4/1/1994 thru 6/16/2002.
  - b. This DOES NOT affect the population quantities.
  
- (10) International Recall Number Assigned
  - a. NHTSA recall number added
  - b. Transport Canada recall number added

The undersigned should be contacted for any additional information regarding this recall at (260) 461-1890.

Very truly yours,

R. L. Van Leer  
Compliance Manager  
INTERNATIONAL TRUCK AND ENGINE CORPORATION



INTERNATIONAL TRUCK AND ENGINE CORPORATION  
3033 WAYNE TRACE, FORT WAYNE, IN 46806-3968

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**TRUCK GROUP**

March 1, 2004

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Washington D.C. 20590

**Subject: Revised Vehicle Safety Defect Initial Information Report**

Pursuant to Part 573.6 (c) (1), this Revised Vehicle Safety Defect Initial Information Report is submitted to the National Highway Traffic Safety Administration by **International Truck and Engine Corporation**.

**(1) IDENTIFICATION OF VEHICLES [Part 573.6 (c)(2)]**

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  - All 9000 series conventional trucks.
- Vehicle Manufacturing Dates:
  - 4/1/1994 thru 6/16/2002
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**(2) COMPONENT MANUFACTURER [Part 573.6 (c)(2)(iv)]**

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- Complete table on next page.

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- Notify International Customers by: May 28, 2004

(10) *INTERNATIONAL RECALL NUMBER [Part 573.6 (c)(11)]*

- 04503 (NHTSA 04V-100, Transport Canada 04-074)

The undersigned should be contacted for any additional information regarding this recall on (260) 461-1890.

Very truly yours,



R. L. Van Laar  
Compliance Manager  
**INTERNATIONAL TRUCK AND ENGINE CORPORATION**